Table A: Fraud Hotline Complaints by Type, 2015-2022

Туре	Detailed Type	2015-2021	2022
Business Impersonation & Shopping Scams	Business Impersonation & Shopping Scams	183	19
Business Impersonation & Shopping Scams	Other	27	0
Charity Scams	Charity Scams	71	7
Check Scam	Check Scam	84	7
Check Scam	Other	3	0
Elder Abuse & Financial Exploitation	Elder Abuse	279	42
Elder Abuse & Financial Exploitation	Elder Financial Abuse	59	0
Financial Services Impersonation & Fraud	Debt Collection Scam	93	9
Financial Services Impersonation & Fraud	Mortgage Fraud	43	10
Financial Services Impersonation & Fraud	Bank Fraud	0	38
Financial Services Impersonation & Fraud	Payday Lending	5	1
Government Imposter Scams	Government Grant	157	0
Government Imposter Scams	IRS Scam	3,048	3
Government Imposter Scams	Other	6	2
Government Imposter Scams	Social Security Fraud	435	17



Table A: Fraud Hotline Complaints by Type, 2015-2022 (cont.)

Туре	Detailed Type	2015-2021	2022
Health Care & Health Insurance Scams	COVID-19 Scam	11	2
Health Care & Health Insurance Scams	Dietary Supplements Scam	1	0
Health Care & Health Insurance Scams	DME Scam	5	1
Health Care & Health Insurance Scams	Long-Term Care	3	0
Health Care & Health Insurance Scams	Medical Equipment	3	0
Health Care & Health Insurance Scams	Medicare Related Scam	27	41
Health Care & Health Insurance Scams	Other	91	12
Home Improvement Scams	Home Improvement Scams	46	7
Identity Theft	Identity Theft	258	21
Identity Theft	Unauthorized Bank Account Access	68	0
Insurance Fraud	Insurance Fraud	1	0
Insurance Fraud	Life Insurance Scam	1	0
Investment Fraud	Investment Fraud	47	1
Other	Mail Scam	47	3
Other	Extortion	0	10



Table A: Fraud Hotline Complaints by Type, 2015-2022 (cont.)

Туре	Detailed Type	2015-2021	2022
Other	Impending Lawsuit	0	3
Other	Other	902	104
Other	Timeshare Scam	29	3
Pension & Benefits Fraud	Disability Enrollment Scam	1	0
Pension & Benefits Fraud	Pension/Retirement Savings Fraud	12	2
Pension & Benefits Fraud	SSDI Issues	1	0
Person-in-need & Grandparent Scams	Grandparent Scam	380	9
Person-in-need & Grandparent Scams	Kidnapping Scam	5	2
Robocalls & Unsolicited Calls	Can You Hear Me? Scam	123	2
Robocalls & Unsolicited Calls	Unsolicited Phone Calls	687	42
Romance Scams	Romance Scams	344	29
Sweepstake & Lottery Scams	Inheritance Scam	135	2
Sweepstake & Lottery Scams	Jamaican Lottery Scam	5	2
Sweepstake & Lottery Scams	Nigerian Gold Scam	2	0
Sweepstake & Lottery Scams	Nigerian Prince Inheritance Scam	3	0



Table A: Fraud Hotline Complaints by Type, 2015-2022 (cont.)

Туре	Detailed Type	2015-2021	2022
Sweepstake & Lottery Scams	Sweepstakes Scam	663	17
Sweepstake & Lottery Scams	Unclaimed Property Scam	8	0
Tech Support & Computer Scams	Computer Scam	465	22
Tech Support & Computer Scams	Phishing Scam	31	11
Tech Support & Computer Scams	SMIshing Scam	2	0
Tech Support & Computer Scams	Spam Email	41	5
Theft & Other Crime	Theft & Other Crime	18	10
Utility & Services Scams	Utility & Services Scams	64	1
Wire Fraud	Wire Fraud	46	0
All	Total	9,069*	519 ^t

Note: While the Fraud Hotline was established in 2013, the data collected in 2013 and 2014 is incomplete and incompatible with the data collected from 2015 through 2022. For that reason, the Committee chose not to incorporate it into this analysis.

*There were an additional 2,057 complaints submitted to the Fraud Hotline in 2013 and 2014.

^tThere were an additional 130 complaints in 2022 that had incomplete data and therefore were not categorized.

