

# Fighting Fraud: Top Scams in 2021

## *Fraud Hotline Supplemental Data*

**Table A: Fraud Hotline Complaints by Type, 2015-2021**

Type	Detailed Type	2015-2020	2021
Business Impersonation & Shopping Scams	Business Impersonation & Shopping Scams	124	59
Business Impersonation & Shopping Scams	Other	27	0
Charity Scams	Charity Scams	71	0
Check Scam	Check Scam	79	5
Check Scam	Other	3	0
Elder Abuse & Financial Exploitation	Elder Abuse	268	11
Elder Abuse & Financial Exploitation	Elder Financial Abuse	59	0
Financial Services Impersonation & Fraud	Debt Collection Scam	87	6
Financial Services Impersonation & Fraud	Mortgage Fraud	35	8
Financial Services Impersonation & Fraud	Payday Lending	5	0
Government Imposter Scams	Government Grant	152	5
Government Imposter Scams	IRS Scam	3,037	11
Government Imposter Scams	Other	6	0
Government Imposter Scams	Social Security Fraud	368	67



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Type	Detailed Type	2015-2020	2021
Health Care & Health Insurance Scams	COVID Scam	5	6
Health Care & Health Insurance Scams	Dietary Supplements Scam	1	0
Health Care & Health Insurance Scams	DME Scam	5	0
Health Care & Health Insurance Scams	Long-Term Care	2	1
Health Care & Health Insurance Scams	Medical Equipment	3	0
Health Care & Health Insurance Scams	Medicare Related Scam	0	27
Health Care & Health Insurance Scams	Other	84	7
Home Improvement Scams	Home Improvement Scams	36	10
Identity Theft	Identity Theft	231	27
Identity Theft	Unauthorized Bank Account Access	36	32
Insurance Fraud	Insurance Fraud	1	0
Insurance Fraud	Life Insurance Scam	1	0
Investment Fraud	Investment Fraud	43	4
Other	Mail Scam	44	3
Other	Other	715	187
Other	Timeshare Scam	26	3



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Type	Detailed Type	2015-2020	2021
Pension & Benefits Fraud	Disability Enrollment Scam	1	0
Pension & Benefits Fraud	Pension/Retirement Savings Fraud	11	1
Pension & Benefits Fraud	SSDI Issues	1	0
Person in need & Grandparent Scams	Grandparent Scam	368	12
Person in need & Grandparent Scams	Kidnapping Scam	5	0
Robocalls & Unsolicited Calls	Can You Hear Me? Scam	123	0
Robocalls & Unsolicited Calls	Unsolicited Phone Calls	636	51
Romance Scams	Romance Scams	315	29
Sweepstake & Lottery Scams	Inheritance Scam	129	6
Sweepstake & Lottery Scams	Jamaican Lottery Scam	2	3
Sweepstake & Lottery Scams	Nigerian Gold Scam	2	0
Sweepstake & Lottery Scams	Nigerian Prince Inheritance Scam	3	0
Sweepstake & Lottery Scams	Sweepstakes Scam	639	24
Sweepstake & Lottery Scams	Unclaimed Property Scam	7	1



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Type	Detailed Type	2015-2020	2021
Tech support & Computer Scams	Computer Scam	445	20
Tech support & Computer Scams	Phishing Scam	21	10
Tech support & Computer Scams	SMishing Scam	2	0
Tech support & Computer Scams	Spam Email	37	4
Theft & Other Crime	Theft & Other Crime	7	11
Utility & Services Scams	Utility & Services Scams	62	2
Wire Fraud	Wire Fraud	32	14
<b>All</b>	<b>Total</b>	<b>8,402</b>	<b>667</b>



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**Table B: Number of Complaints by State, 2015-2021**

State	2015-2020	2021	Total
Alabama	88	7	95
Alaska	16	3	19
Arizona	175	11	186
Arkansas	34	6	40
California	519	57	576
Colorado	65	6	71
Connecticut	44	4	48
Delaware	25	8	33
District of Columbia	15	0	15
Florida	436	66	502
Georgia	77	6	83
Hawaii	15	1	16
Idaho	19	1	20
Illinois	125	18	143
Indiana	54	4	58
Iowa	133	2	135
Kansas	32	0	32
Kentucky	42	3	45
Louisiana	31	2	33
Maine	2,495	101	2,596
Maryland	467	16	483
Massachusetts	89	25	114



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**Table B: Number of Complaints by State, 2015-2021 (cont.)**

State	2015-2020	2021	Total
Michigan	120	14	134
Minnesota	56	3	59
Mississippi	16	2	18
Missouri	53	6	59
Montana	20	2	22
Nebraska	25	2	27
Nevada	35	3	38
New Hampshire	26	6	32
New Jersey	112	6	118
New Mexico	25	7	32
New York	422	46	468
North Carolina	87	10	97
North Dakota	10	0	10
Ohio	121	15	136
Oklahoma	37	1	38
Oregon	54	7	61
Pennsylvania	595	60	655
Rhode Island	76	3	79
South Carolina	64	9	73
South Dakota	16	0	16
Tennessee	63	14	77



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**Table B: Number of Complaints by State, 2015-2021 (cont.)**

State	2015-2020	2021	Total
Texas	536	37	573
Utah	72	2	74
Vermont	4	2	6
Virginia	162	13	175
Washington	130	11	141
West Virginia	28	8	36
Wisconsin	53	2	55
Wyoming	12	0	12
Puerto Rico	1	0	1
Outside the U.S.	1	0	1
Unknown	374	29	403
<b>All areas</b>	<b>8,402</b>	<b>667</b>	<b>9,069</b>

**Note:** The number of calls reporting a scam by state are not a statistically representative measure of the incidence of scams or financial exploitation of older adults in a given state. Calls to the Fraud Hotline reflect awareness of the Fraud Hotline among residents of a given state or jurisdiction.

