

Kevin Coughlin is the Director of the Bureau of Assisted Living at the Wisconsin Department of Health Services, Division of Quality Assurance. In this position Mr. Coughlin directs the licensing and certification of assisted living facilities, including community-based residential facilities, adult family homes, residential care apartment complexes, and adult day care programs. Mr. Coughlin was previously a Regional Field Operation Director in the Division of Quality Assurance and has also worked as a manager in an Assisted Living company.

Wisconsin Division of Quality Assurance

The Division of Quality Assurance (DQA) is responsible for assuring the safety, welfare and health of persons using health and community care provider services in Wisconsin. DQA regulates and licenses of over 40 different programs and facilities that provide health, long-term care, mental health/substance abuse services and caregiver background checks and investigations. Within DQA, the Bureau of Assisted Living (BAL) is responsible for licensing and surveying community based residential facilities, adult family homes, adult day care programs, and residential care apartment complexes.